



Online Giving | Frequently Asked Questions 1

Q. What is online donate? Online giving is the ability to give a donation or schedule a series of donations using your debit or credit card on yesh heritage.com.

Q. What is online tithe? This is similar to a subscription. You can choose how often you would like an automatic donation to be made—weekly, every two weeks, or monthly.

Q. Do I have to set up an account and password? No, you can still give without creating an account. Setting up an account and password allows you to enter a more highly secure environment for your transaction. Once your account and password are established, all of your personal information including credit card information is safe and protected.

Q. Is it secure? All debit or credit card information you enter and store for online giving is secured by PayPal. No one has access to your data unless authorized by you.

Q. Are there any hidden charges or fees to give online? No. You select the dollar amount for your gift. That is the dollar amount that will be recognized as your donation. No costs or fees.

Q. Can I use my debit card or credit card? We accept all major named cards.

Q. Can I just try this by giving one time? Sure. Select “Donate” for one-time giving.

Q. How should I tithe if my income varies from pay period to pay period? Depending on which is more feasible for your situation, you can handle tithing with a fluctuating income in a couple of different ways. Some people choose to give exactly one-tenth of their earnings for each individual pay-period. Others estimate their total earnings for the year and give a portion of the total tithe each week or month throughout the year.

Q. Can I designate my gift to a particular department or ministry? Every dollar given to the Heritage Church general fund is used to support the global mission; but, if you would like to designate gifts for use by a specific department or ministry, please specify in the optional box.

Q. Should I tithe off my gross earnings or the net amount of my paycheck? Scripture doesn’t use the literal terms “net” or “gross”. It’s more important to note that the spirit in which we give is of greatest value to God. He tells us in II Corinthians 9 that “each man should give what he has decided in his heart to give; not reluctantly or under compulsion, for God loves a cheerful giver.”

Q. How can I keep a record of the amount I have contributed? After the giving transaction is complete, the receipt is emailed to you. Press Ctrl+P to print the window. We also send year-end statements directly to your home address.



Online Giving | Frequently Asked Questions 2

Q. When is the automatic contribution charged to my account? You choose: one time, weekly, every other week (bi-weekly), twice per month (on the 1st and the 15th), monthly, quarterly or yearly. You can set up as many schedules as you would like, so it's possible to give a monthly gift as well as a weekly one. Contributions scheduled on Friday through Sunday may not show up on your bank account or statement until early the following week.

Q. How do I participate in the weekly offering if my contribution is automatically processed online? You can still participate in the offering during the church service by reflecting on the message of the song or media that is being presented.

Q. What if I want to change my online giving or stop it? Send an email to administration@yesh Heritage.com informing us of any changes that you would like. We will respond to you quickly to verify all changes.